



220 W. Union St. Morganton, NC 28655

## **You have the right to receive a Good Faith Estimate explaining how much your medical care will cost**

Under the law, health care providers need to give **clients who don't have insurance or who are not using insurance** an estimate of the bill for medical items or services.

- You have the right to receive a Good Faith Estimate for the total expected cost of any non-emergency items or services, This includes related costs like medical tests, prescription drugs, equipment and hospital fees.
- Make sure your health provider gives you a Good Faith Estimate in writing at least one business day before your medical service or item. You can also ask your health care provider, and any other provider you choose, for a Good Faith Estimate before you schedule and item or service.
- If you receive a bill which is at least \$400 more than your Good Faith Estimate, you can dispute the bill.
- Make sure to save a copy of your Good Faith Estimate.

For questions or more information about your right to a Good Faith Estimate, visit [www.cms.gov/nosurprises](http://www.cms.gov/nosurprises) or call us at **828-475-6544**.